# Efficiency Assessment of a Banking System with Imprecise Data (fuzzy) with a Fuzzy Mathematical Programming Approach in DEA 

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#### Abstract

In this article in order to assess the efficiency of systems with imprecise data (fuzzy), a fuzzy mathematical programming approach based on the comparison of $\alpha$-cut sets, using data envelopment analysis (DEA) models is expressed. Using this method the efficiency of a banking system in the US, including sixteen banks and financial institutes, over a period of two years i.e. 2003-2004 is assessed. Each DMU's data during this two year period is in symmetric triangle fuzzy numbers and according to this ranking, which is based on comparison of $\alpha$-cut sets, assessment of efficiency of DMUs in different levels is done. [A. Beiranvand, M. Jalili, M. Khodabakhshi. Efficiency Assessment of a Banking System with Imprecise Data (fuzzy) with a Fuzzy Mathematical Programming Approach in DEA. Life Sci J 2013;10(5s):593-600] (ISSN:1097-8135). http://www.lifesciencesite.com. 103


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## 1. Introduction

Efficiency assessment of the manufacturing, educating and services has been a major concern among engineers and economists. Nowadays, regarding intricacy of problems, influx of information, international rivalry etc. It is absolutely vital to apply a scientific approach to elicit the desired goal. Efficiency assessment is an important issue in this regard. Since the history of applying efficiency assessment ways back in years ago, different approaches have been presented. DEA is one of the techniques applying to efficiency assessment. DEA is a technique in which using linear programming, the degree of efficiency of a DMU in comparison to decision making units which product similar outputs by similar inputs, is calculated. Actually DEA specifies the efficient and non efficient units as well as determining the efficiency. Efficiency assessment backing by DEA, has attracted researchers' attention in the last two decades. DEA was first developed by Charnes, Cooper and Rhodes a CCR model in 1987. Then it was rapidly developed both theoretically and practically. As an example we can refer to researches done by Cooper, Jahanshahloo and Khodabakhshi[1, 2, 3, 4].

In most real systems, data are inaccurate. In efficiency assessment this inaccuracy must be taking into account. Inaccuracy has been investigated differently by researchers. Sometimes it is presented as fuzzy. The word "fuzzy" means vague, inaccurate, disorder. In expression and dealing with human behavior mathematical models are confronted with inaccurate and indefinite situation, consequently many human judgments and real problems in the
universe cannot be expressed using classical mathematics and scientists believe that economical, social and human systems can be expressed and modeled using a new branch of mathematics called fuzzy mathematics. One of the most important applicability of fuzzy theory is fuzzy optimization and fuzzy linear programming, see $[5,6]$.

The paper unfolds as follows: Section 2 contains some fuzzy concept. In section 3 the mentioned approach for the assessment of efficiency is presented. In section 4 another model with the assumption that data are symmetric triangle fuzzy numbers is presented. In section 5 using the suggested model in section 4, the efficiency of sixteen banks and financial institute over a period of two years are assessed. Finally the results are compared in section 6.

## 2. Some fuzzy definitions and concept

Definition1. $\alpha$-cut set is a set that its elements belong to X such that their degrees of than or equal to $\alpha$. Namely:

$$
\begin{equation*}
[\bar{M}]_{\alpha}=\bar{M} \alpha=\left\{x \in X \mid \mu_{\bar{M}}(x) \geq \alpha\right\} \tag{1}
\end{equation*}
$$

Definition2. Fuzzy number $\bar{M}$ a si LR number which its membership function defined by:
$\mu_{\bar{M}}(r)= \begin{cases}L\left(\frac{\left.m^{L}-r\right)}{\alpha^{L}}\right) & r \leq m^{L} \\ 1 & m^{L} \leq r \leq m^{R} \\ R\left(\frac{r-m^{R}}{\alpha^{R}}\right) & r \geq m^{R}\end{cases}$
Where $L, R:[0,+\infty) \rightarrow[0,1]$ are upper semi-continuous and strictly decreasing functions in $\operatorname{SUPP}(\bar{M})=\left\{\left.r\right|_{\mu_{\bar{M}}(r)>0}\right\}$ such that $L(\circ)=R(\circ)=1$.
And $\bar{M}=\left(m^{L}{ }^{L} m^{R}, \alpha^{L}, \alpha^{R}\right)_{L, R}$.
Definition3 [7]. Let $M$ and $N$ be two fuzzy numbers. Then,

$$
\begin{equation*}
\bar{M} \underset{\approx}{\sim} \bar{N} \Leftrightarrow \bar{M} \vee \bar{N}=\bar{M} \tag{3}
\end{equation*}
$$

Lemma1 $[7,8]$. Let $\bar{M}$ and $\bar{N}$ be two fuzzy numbers. Then, $\bar{M} \vee \bar{N}=\bar{M}$ if, and only if, $\forall h \in[\circ, 1]$ the two statements below hold:
$\inf \left\{s: \mu_{\bar{M}}(s) \geq h\right\} \geq \inf \left\{t: \mu_{\bar{N}}(t) \geq h\right\}$
$\sup \left\{s: \mu_{\bar{M}}(s) \geq h\right\} \geq \sup \left\{t: \mu_{\bar{N}}(t) \geq h\right\}$.
In particular, for two LR-fuzzy numbers, $\bar{M}=\left(m^{L}{ }_{, m^{R}}{ }^{R}, \alpha^{L}, \alpha^{R}\right)_{L, R}, \bar{N}=\left(n^{L}{ }_{, n}{ }^{R}, \beta^{L}, \beta^{R}\right)_{L^{\prime}, R^{\prime}}$
, (4) holds if, and only if,

$$
\begin{align*}
& m^{L}-L^{*}(h) \alpha^{L} \geq n^{L}-L^{*}(h) \beta^{L} \quad \forall h \in[\circ, 1]  \tag{5}\\
& m^{R}+R^{*}(h) \alpha^{R} \geq n^{R}+R^{\prime}{ }^{*}(h) \beta^{R} \quad \forall h \in[0,1]
\end{align*}
$$

Where

$$
\begin{align*}
& L^{*}(h)=\sup \{z: L(z) \geq h\} \\
& L^{\prime *}(h)=\sup \left\{z: L^{\prime}(z) \geq h\right\}  \tag{6}\\
& R^{*}(h)=\sup \{z: R(z) \geq h\} \\
& R^{\prime}{ }^{*}(h)=\sup \left\{z: R^{\prime}(z) \geq h\right\}
\end{align*}
$$

Moreover, if $\quad \bar{M}=\left(m^{L}, m^{R}, \alpha^{L}, \alpha^{R}\right)_{L, R}$ and $\bar{N}=\left(n^{L}, n^{R}, \beta^{L}, \beta^{R}\right) L^{\prime}, R^{\prime}$ have bounded support and $L=L^{\prime}$ and $R=R^{\prime}$ sdloh, then (6) becomes

$$
\begin{align*}
& m^{L} \geq n^{L} \\
& m^{R} \geq n^{R}  \tag{7}\\
& m^{L}-\alpha^{L} \geq n^{L}-\beta^{L} \\
& m^{R}+\alpha^{R} \geq n^{R}+\beta^{R}
\end{align*}
$$

Definition 4[7]. Let $\bar{N}, \bar{M}$ be two fuzzy numbers and $h$ a real number, $h \in[0,1]$. Then $\bar{M}^{h} \underset{\sim}{\sim}$ if, and only if, $\forall k \in[h, 1]$ the following two statements hold:

$$
\begin{equation*}
\inf \left\{s: \mu_{\bar{M}}(s) \geq k\right\} \geq \inf \left\{t: \mu_{\bar{N}}(t) \geq k\right\} \tag{8}
\end{equation*}
$$

$\sup \left\{s: \mu_{\bar{M}}(s) \geq k\right\} \geq \sup \left\{t: \mu_{\bar{N}}(t) \geq k\right\}$

For LR-fuzzy numbers with bounded support, and using this ranking method, for a given $h$, (8) expression becomes

$$
\begin{array}{ll}
m^{L}-L^{*}(k) \alpha^{L} \geq n^{L}-L^{\prime{ }^{*}}(k) \beta^{L} & \forall k \in[h, 1]  \tag{9}\\
m^{R}+R^{*}(k) \alpha^{R} \geq n^{R}+R^{\prime \prime}(k) \beta^{R} & \forall k \in[h, 1]
\end{array}
$$

And for LR-fuzzy numbers $\bar{M}=\left(m^{L}{ }^{L} m^{R}, \alpha^{L}, \alpha^{R}\right)_{L, R}$ and $\bar{N}=\left(n^{L}, n^{R}, \beta^{L}, \beta^{R}\right)_{L^{\prime}, R^{\prime}}$ with bounded support that $R=R^{\prime}, L=L^{\prime}$ hold, expression (9) becomes

$$
\begin{align*}
& m^{L} \geq n^{L} \\
& m^{R} \geq n^{R}  \tag{10}\\
& m^{L}-L^{*}(h) \alpha^{L} \geq n^{L}-L^{*}(h) \beta^{L} \\
& m^{R}+R^{*}(h) \alpha^{R} \geq n^{R}+R^{*}(h) \beta^{R}
\end{align*}
$$

## 3. A model in fuzzy data envelopment analysis (FDEA)

For assessing efficiency with DEA models here we use the input-oriented BCC model. We are willing to evaluate the efficiency of $n \mathrm{DMU}_{s}$ which use m inputs to produce s outputs. We assume that data are imprecise and they can be defined as LR-fuzzy numbers with bounded support satisfying [7, 1]:

$$
\begin{align*}
& L_{i 1}=L_{i 2}=\ldots . . . . . . . . . . . . . . .=L_{i n}:=L_{i}, \quad i=1, \ldots ., m \\
& L^{\prime}{ }_{r 1}=L_{r 2}^{\prime}=\ldots \ldots \ldots . . . . . . . .=L_{r n}^{\prime}:=L_{r}^{\prime}, \quad r=1, \ldots ., s \\
& R_{i 1}=R_{i 2}=\ldots . . . . . . . . . . . . . . . . . ~=R_{i n}:=R_{i}, \quad i=1, \ldots . ., m  \tag{11}\\
& R_{r 1}^{\prime}=R_{r 2}^{\prime}=\ldots \ldots \ldots \ldots \ldots \ldots . .=R_{r n}^{\prime}:=R_{r}^{\prime}, \quad r=1, \ldots \ldots, s
\end{align*}
$$

Note that if data are trapezoid or triangle fuzzy numbers then (11) holds. The extended BCC model can be defined as the following fuzzy linear program: $\min \quad \theta$ 。
s.t $\quad \sum_{j=1}^{n} \lambda_{j} \bar{x}_{i j} \underset{\approx}{ } \theta_{0} \bar{x}_{i o} \quad i=1, \ldots ., m$

$$
\sum_{j=1}^{n} \lambda_{j} \bar{y}_{r j}>\bar{y}_{r o} \quad r=1, \ldots, s \quad \text { model (1) }
$$

$$
\sum_{j=1}^{n} \lambda_{j}=1
$$

$$
\lambda_{j} \geq \circ, \quad j=1, \ldots ., n
$$

Here we consider LR fuzzy number for all $\mathrm{DMU}_{\mathrm{s}}$, especially for $\mathrm{DMU}_{0}$ :

$$
\begin{array}{lr}
\bar{x}_{i o}=\left(x_{i o}^{L}, x_{i o}^{R}, \alpha_{i o}^{L}, \alpha_{i o}^{R}\right)_{L_{i}, R_{i}} & i=1, \ldots, m \\
\bar{y}_{r o}=\left(y_{r o}^{L}, y_{r o}^{R}, \beta_{r o}^{L}, \beta_{r o}^{R}\right)_{L_{r}^{\prime}, R_{r}^{\prime}} & r=1, \ldots, s \\
\bar{x}_{i j}=\left(x_{i j}^{L}, x_{i j}^{R}, \alpha_{i j}^{L}, \alpha_{i j}^{R}\right)_{L_{i}, R_{i}} & \substack{i=1, \ldots, m \\
j=1, \ldots, n \\
\bar{y}_{r j}=\left(y_{r j}^{L}, y_{r j}^{R}, \beta_{r j}^{L}, \beta_{r j}^{R}\right)_{L_{r}^{\prime}, R_{r}^{\prime}}}  \tag{12}\\
r=1, \ldots, s \\
j=1, \ldots, n \\
\hline
\end{array}
$$

Then, according to lemma 1:

$$
\left\{\begin{array}{l}
x_{i j}^{L} \leq x_{i o}^{L}  \tag{13}\\
x_{i j}^{R} \leq x_{i o}^{R} \\
x_{i j}^{L}-\alpha_{i j}^{L} \leq x_{i o}^{L}-\alpha_{i o}^{L} \\
x_{i j}^{R}+\alpha_{i j}^{R} \leq x_{i o}^{R}+\alpha_{i o}^{R}
\end{array} \quad \Leftrightarrow \quad \bar{x}_{i j} \underset{\sim}{ } \bar{x}_{i o}\right.
$$

And

$$
\left\{\begin{array}{l}
y_{r j}^{L} \geq y_{r o}^{L}  \tag{14}\\
y_{r j}^{R} \geq y_{r o}^{R} \\
y_{r j}^{R}+\beta_{i j}^{R} \geq y_{r o}^{R}+\beta_{r o}^{R} \\
y_{r j}^{L}-\beta_{r j}^{L} \geq y_{r o}^{L}-\beta_{r o}^{L}
\end{array} \Leftrightarrow \bar{y}_{r j}>{ }_{\approx} \bar{y}_{r o}\right.
$$

Therefore, model (1) can be rewritten as

$$
\begin{aligned}
& \min \theta_{\circ} \\
& \text { s.t } \sum_{j=1}^{n} \lambda_{j}\left(x_{i j}^{L}, x_{i j}^{R}, \alpha_{i j}^{L}, \alpha_{i j}^{R}\right)_{L, R} \underset{\approx}{\approx \theta_{0}\left(x_{i o}^{L}, x_{i o}^{R}, \alpha_{i o}^{L}, \alpha_{i o}^{R}\right)_{L, R}} \\
& i=1, \ldots, m
\end{aligned}
$$

$$
\begin{align*}
& \begin{array}{l}
\sum_{j=1}^{n} \lambda_{j}\left(y_{r j}^{L}, y_{r j}^{R}, \beta_{r j}^{L}, \beta_{r j}^{R}\right)_{L^{\prime}, R^{\prime}}^{\sim}{ }_{\approx}^{\sim}\left(y_{r o}^{L}, y_{r o}^{R}, \beta_{r o}^{L}, \beta_{r o}^{R}\right)_{l} \\
r=1, \ldots, s
\end{array} \\
& \sum_{j=1}^{n} \lambda_{j}=1  \tag{15}\\
& \lambda_{j} \geq \circ, \quad j=1, \ldots ., n
\end{align*}
$$

Or equivalently
$\min \theta_{0}$

$$
\begin{array}{r}
\text { s.t }\left(\sum_{j=1}^{n} \lambda_{j} x_{i j}^{L}, \sum_{j=1}^{n} \lambda_{j} x_{i j}^{R}, \sum_{j=1}^{n} \lambda_{j} \alpha_{i j}^{L}, \sum_{j=1}^{n} \lambda_{j} \alpha_{i j}^{R}\right)_{L, R}{ }_{\approx}^{<} \\
\left(\theta_{0} x_{i o}^{L}, \theta_{0} x_{i o}^{R}, \theta_{0} \alpha_{i o}^{L}, \theta_{0} \alpha_{i o}^{R}\right)_{L, R} \quad i=1, \ldots, r \\
\left(\sum_{j=1}^{n} \lambda_{j} y_{r j}^{L}, \sum_{j=1}^{n} \lambda_{j} y_{r j}^{R}, \sum_{j=1}^{n} \lambda_{j} \beta_{r j}^{L}, \sum_{j=1}^{n} \lambda_{j} \beta_{r j}^{R}\right)_{L^{\prime}, R^{\prime}} \approx  \tag{16}\\
\approx \\
\left(y_{r o}^{L}, y_{r o}^{R}, \beta_{r o}^{L}, \beta_{r o}^{R}\right)_{L^{\prime}, R^{\prime}} \quad r=1, \ldots, ?
\end{array}
$$

$$
\sum_{j=1}^{n} \lambda_{j}=1 \quad \lambda_{j} \geq 0, \quad j=1, \ldots ., n
$$

Now considering (13) and (14), (16) can be transformed to:

$$
\begin{array}{lll}
\min & \theta_{o} \\
\text { s.t } & \sum_{j=1}^{n} \lambda_{j} x_{i j}^{L} \leq \theta_{o} x_{i o}^{L} \quad i=1, \ldots, m \\
& \sum_{j=1}^{n} \lambda_{j} x_{i j}^{R} \leq \theta_{o} x_{i o}^{R} \quad i=1, \ldots, m \\
& \sum_{j=1}^{n} \lambda_{j} x_{i j}^{L}-\sum_{j=1}^{n} \lambda_{j} \alpha_{i j}^{L} \leq \theta_{0} x_{i o}^{L}-\theta_{o} \alpha_{i o}^{L} \quad i=1, \ldots . ., m \\
& \sum_{j=1}^{n} \lambda_{j} x_{i j}^{R}+\sum_{j=1}^{n} \lambda_{j} \alpha_{i j}^{R} \leq \theta_{0} x_{i o}^{R}+\theta_{0} \alpha_{i o}^{R} \quad i=1, \ldots, m
\end{array}
$$

$$
\begin{array}{ll}
\sum_{j=1}^{n} \lambda_{j} y_{r j}^{L} \geq y_{r o}^{L} & r=1, \ldots ., s \\
\sum_{j=1}^{n} \lambda_{j} y_{r j}^{R} \geq y_{r o}^{R} & r=1, \ldots \ldots, s
\end{array}
$$

$$
\begin{array}{ll}
\sum_{j=1}^{n} \lambda_{j} y_{r j}^{L}-\sum_{j=1}^{n} \lambda_{j} \beta_{r j}^{L} \geq y_{r o}^{L}-\beta_{r o}^{L} & r=1, \ldots \ldots, s \\
\sum_{j=1}^{n} \lambda_{j} y_{r j}^{R}+\sum_{j=1}^{n} \lambda_{j} \beta_{r j}^{R} \geq y_{r o}^{R}+\beta_{r o}^{R} & r=1, \ldots ., s \\
\sum_{j=1}^{n} \lambda_{j}=1 & \\
\lambda_{j} \geq \circ \& & \\
& \\
&
\end{array}
$$

It is possible that we want to know the efficiency scores taking account into h-possibility level. In this case considering definition 4 , another model can be formulated.
For LR-fuzzy data, according to definition 4:

$$
\left\{\begin{array}{l}
x_{i j}^{L} \leq x_{i o}^{L}  \tag{17}\\
x_{i j}^{R} \leq x_{i o}^{R} \quad \Leftrightarrow \quad x_{i j}<x_{i o} \\
x_{i j}^{L}-L_{i}^{*}(h) \alpha_{i j}^{L} \leq x_{i o}^{L}-L_{i}^{*}(h) \alpha_{i o}^{L} \\
x_{i j}^{R}+R_{i}^{*}(h) \alpha_{i j}^{R} \leq x_{i o}^{R}+R_{i}^{*}(h) \alpha_{i o}^{R}
\end{array}\right.
$$

And

$$
\left\{\begin{array}{l}
\begin{array}{l}
y_{r j}^{L} \geq y_{r o}^{L} \\
y_{r j}^{R} \geq y_{r o}^{R} \\
y_{r j}^{L}-L^{\prime}{ }_{r}^{*}(h) \beta_{r j}^{L} \geq y_{r o}^{L}-L^{\prime}{ }_{i}^{*}(h) \beta_{r o}^{L} \\
y_{r j}^{R}+R^{\prime}{ }_{r}^{*}(h) \beta_{r j}^{R} \geq y_{r o}^{R}+R^{\prime}{ }_{r}^{*}(h) \beta_{r o}^{R}
\end{array} \quad \Leftrightarrow \quad y_{r j}{ }^{h_{-}} y_{r o} \tag{18}
\end{array}\right.
$$

Then, model (1) can be rewritten as:

$$
\begin{align*}
& \left(P^{h}\right) \min \theta_{0} \\
& \text { s.t } \sum_{j=1}^{n} \lambda_{j}\left(x_{i j}^{L}, x_{i j}^{R}, \alpha_{i j}^{L}, \alpha_{i j}^{R}\right)_{L, R} \stackrel{h}{\approx}{ }_{\approx}^{\left\langle\theta_{0}\right.}\left(x_{i o}^{L}, x_{i o}^{R}, \alpha_{i o}^{L}, \alpha_{i o}^{R}\right)_{L, R} \\
& i=1, \ldots, m \tag{19}
\end{align*}
$$

$$
\begin{aligned}
& r=1, \ldots, s \\
& \sum_{j=1}^{n} \lambda_{j}=1 \\
& \lambda_{j} \geq 0, \quad j=1, \ldots ., n
\end{aligned}
$$

Or equivalently:

$$
\begin{align*}
& \left(P^{h}\right) \min \quad \theta_{o} \\
& s . t\left(\sum_{j=1}^{n} \lambda_{j} x_{i j}^{L}, \sum_{j=1}^{n} \lambda_{j} x_{i j}^{R}, \sum_{j=1}^{n} \lambda_{j} \alpha_{i j}^{L}, \sum_{j=1}^{n} \lambda_{j} \alpha_{i j}^{R}\right)_{L, R} \stackrel{h}{\approx} \\
& \left(\theta_{o} x_{i o}^{L}, \theta_{o} x_{i o}^{R}, \theta_{o} \alpha_{i o}^{L}, \theta_{o} \alpha_{i o}^{R}\right)_{L, R} \quad i=1, \ldots, m \\
& \quad\left(\sum_{j=1}^{n} \lambda_{j} y_{r j}^{L}, \sum_{j=1}^{n} \lambda_{j} y_{r j}^{R}, \sum_{j=1}^{n} \lambda_{j} \beta_{r j}^{L}, \sum_{j=1}^{n} \lambda_{j} \beta_{r j}^{R}\right)_{L^{\prime}, R^{\prime}}{ }_{\approx}^{\text {> }}  \tag{20}\\
& \quad\left(y_{r o}^{L}, y_{r o}^{R}, \beta_{r o}^{L}, \beta_{r o}^{R}\right)_{L^{\prime}, R^{\prime}} \quad r=1, \ldots, s
\end{align*}
$$

$$
\begin{aligned}
& \sum_{j=1}^{n} \lambda_{j}=1 \\
& \quad \lambda_{j} \geq 0, \quad j=1, \ldots, n
\end{aligned}
$$

Considering (17) and (18), (20) can be reformulated as:

$$
\begin{align*}
& \min \theta_{0} \\
& \text { s.t } \sum_{j=1}^{n} \lambda_{j} x_{i j}^{L} \leq \theta_{0} x_{i o}^{L} \quad i=1, \ldots, m \\
& \sum_{j=1}^{n} \lambda_{j} x_{i j}^{R} \leq \theta_{\circ} x_{i o}^{R} \quad i=1, \ldots, m \\
& \sum_{j=1}^{n} x_{i j}^{L}-L_{i}^{*}(h) \sum_{j=1}^{n} \lambda_{j} \alpha_{i j}^{L} \leq \theta_{o} x_{i o}^{L}-L_{i}^{*}(h) \theta_{\circ} \alpha_{i o}^{L} i=1, \ldots, m \\
& \sum_{j=1}^{n} \lambda_{j} x_{i j}^{R}+R_{i}^{*}(h) \sum_{j=1}^{n} \lambda_{j} \alpha_{i j}^{R} \leq \theta_{\circ} x_{i o}^{R}+R_{i}^{*}(h) \theta_{\circ} \alpha_{i o}^{R} i=1, ., m \\
& \sum_{j=1}^{n} \lambda_{j} y_{r j}^{L} \geq y_{r o}^{L} \quad r=1, \ldots . ., s  \tag{3}\\
& \sum_{j=1}^{n} \lambda_{j} y_{r j}^{R} \geq y_{r o}^{R} \quad r=1, \ldots \ldots, s \\
& \sum_{j=1}^{n} \lambda_{j} y_{r j}^{L}-L^{\prime}{ }_{r}{ }^{*}(h) \sum_{j=1}^{n} \lambda_{j} \beta_{r j}^{L} \geq y_{r o}^{L}-L^{\prime}{ }_{r}{ }_{r}(h) \beta_{r o}^{L} r=1, \ldots, s \\
& \sum_{j=1}^{n} \lambda_{j} y_{r j}^{R}+R^{\prime}{ }_{r}{ }_{r}(h) \sum_{j=1}^{n} \lambda_{j} \beta_{r j}^{R} \geq y_{r o}^{R}+R^{\prime}{ }_{r}{ }_{r}(h) \beta_{r o}^{R} r=1, \ldots, s \\
& \sum_{j=1}^{n} \lambda_{j}=1, \lambda_{j} \geq \circ \boldsymbol{\&} \quad j=1, \ldots ., n
\end{align*}
$$

The optimal value of model (3), specifies the efficiency score of DMU at the h-possibility level, and also solving this model for different values of $h$, we can see how the efficiency scores of the DMU change when $h$ varies.

## 4. A simpler model for symmetric triangle fuzzy data

If we consider inputs and outputs as symmetric triangle fuzzy numbers such as

$$
\begin{align*}
& x_{i j}=\left(x_{i j}, \alpha_{i j}\right) \quad i=1, \ldots, m \& \in j=1, \ldots, n  \tag{21}\\
& - \\
& y_{r j}=\left(y_{r j}, \beta_{r j}\right) \quad r=1, \ldots ., s \& \quad j=1, \ldots, n
\end{align*}
$$

Model (3) can be substantially simplified. Recalling that for symmetric triangle fuzzy numbers

$$
\begin{align*}
& L_{i}^{*}(h)=R_{i}^{*}(h)=L_{r}^{\prime}{ }_{r}^{*}(h)=R_{r}^{\prime *}(h)=1-h \quad \circ \leq h \leq 1  \tag{22}\\
& i=1, \ldots . m \text { \& } r=1, \ldots, s
\end{align*}
$$

and also, the two constraints with the main values reduce to only one, model (3) for these data becomes

$$
\begin{aligned}
& \min \quad \theta_{\circ} \\
& s . t \quad \sum_{j=1}^{n} \lambda_{j} x_{i j}-(1-h) \sum_{j=1}^{n} \lambda_{j} \alpha_{i j} \leq \theta_{o} x_{i o}-(1-h) \theta_{o} \alpha_{i o} \\
& i=1, \ldots, m \\
& \quad \sum_{j=1}^{n} \lambda_{j} x_{i j}+(1-h) \sum_{j=1}^{n} \lambda_{j} \alpha_{i j} \leq \theta_{o} x_{i o}+(1-h) \theta_{\circ} \alpha_{i o} \\
& i=1, \ldots, m \\
& \quad \sum_{j=1}^{n} \lambda_{j} y_{r j}-(1-h) \sum_{j=1}^{n} \lambda_{j} \beta_{r j} \geq y_{r o}-(1-h) \beta_{r o} \\
& r=1, \ldots, s
\end{aligned}
$$

$$
\begin{aligned}
& \sum_{j=1}^{n} \lambda_{j} y_{r j}+(1-h) \sum_{j=1}^{n} \lambda_{j} \beta_{r j} \geq y_{r o}+(1-h) \beta_{r o} \\
& r=1, \ldots, s \\
& \sum_{j=1}^{n} \lambda_{j}=1 \\
& \lambda_{j} \geq \circ \boldsymbol{\&} \quad j=1, \ldots ., n
\end{aligned}
$$

By using the recommended models we can evaluate the efficiency of systems with imprecise nature.

## 5. Efficiency assessment of a banking system

In this section having the data on sixteen banks of America's banking system, efficiency assessment of this system is accomplished. Data on DMUs in the years 2003 and 2004 is shown in tables 1 and 2.
The sixteen target institutes have three inputs called "Base Salary, Option Adjusted compensation, Noninterest expense" and two outputs called "Net Income, Revenue".
Data are considered in symmetric triangle fuzzy numbers. Fuzzy data are presented in tables 3 and 4. The results of the efficiency assessment of these banks, over the two year period, based on model 4 in different $h$ levels with $h=0.25$ are presented in table 5 .

Table 1.Data of sixteen financial institutes in 2003

|  | Base <br> Salary | Option Adjusted <br> Compensation | Non-interest <br> Expense | Net <br> Income | Revenue |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Babette E. <br> Heimbuch | 463,680 | 943,809 | 54,809 | $1,157,000$ | $5,605,000$ |
| Daniel H. Cuddy | 81,200 | 89,450 | 70,108 | 55,572 | 150,112 |
| David A. Daberko | $1,000,000$ | $9,567,286$ | $4,048,034$ | 573,942 | $2,429,850$ |
| Dunson K. Cheng | 700,000 | $7,722,470$ | 55,140 | $2,11,064$ | $7,964,007$ |
| Ernest S. Rady | 348,330 | 865,106 | 282,482 | 396,365 | 971,325 |
| Herbert M. Sandler | 900,000 | $2,807,143$ | 720,515 | $6,202,000$ | $28,381,000$ |
| Jerry A. Grundhofer | $1,000,038$ | $15,408,324$ | $5,550,700$ | $1,064,903$ | $4,909,344$ |
| John A. Allison IV | 887,186 | $4,520,538$ | $2,933,888$ | 41,077 | 135,508 |
| John Adam Kanas | $2,014,500$ | $10,300,891$ | 332,477 | 64,475 | 163,500 |
| Joseph R. Ficalora | 850,000 | $3,039,266$ | 155,857 | $1,106,099$ | $2,521,714$ |
| Marion O. Sandler | 900,000 | $2,805,190$ | 720,515 | $1,106,099$ | $2,521,714$ |
| Michael R. Melvin | 182,989 | 260,672 | 2,896 | 123,605 | 824,432 |
| Richard M. <br> Kovacevich | 995,000 | $22,132,238$ | $17,136,000$ | 4,627 | 10,084 |
| Robert G. Wilmers | 480,768 | 944,245 | $1,387,793$ | 323,371 | 668,962 |
| Thomas A. Renyi | $1,000,000$ | $18,818,479$ | $3,524,000$ | $3,732,600$ | $12,502,300$ |
| Salomon Levis | $1,800,000$ | $3,600,000$ | 185,802 | 321,299 | 593,252 |

Table 2.Data of sixteen financial institutes in 2004

|  | Base salary | Option adjusted compensation | Non-interest expense | Net income | Revenue |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Thomas A. Renyi | $1,000,000$ | $12,693,258$ | $4,092,000$ | $1,440,000$ | $6,295,000$ |
| Dunson K. Cheng | 775,000 | $1,629,984$ | 90,660 | 86,813 | 231,082 |
| Robert G. Wilmers | 544,808 | $1,060,167$ | $1,516,018$ | 722,521 | $2,677,541$ |
| David A. Daberko | $1,000,000$ | $10,158,289$ | $4,571,158$ | $2,779,934$ | $8,972,370$ |
| John Adam Kanas | $2,076,923$ | $12,575,816$ | 555,802 | 552,996 | $1,423,724$ |
| Richard M. Kovacevich | 995,000 | $45,530,663$ | $17,550,000$ | $7,014,000$ | $30,055,000$ |
| John A. Allison IV | 900,000 | $5,443,708$ | $2,890,345$ | $1,558,375$ | $5,467,494$ |
| Daniel H. Cuddy | 79,085 | 88,085 | 74,854 | 37,176 | 134,290 |
| Babette E. Heimbuch | 486,840 | $1,144,031$ | 66,064 | 65,842 | 182,520 |
| Herbert M. Sandler | 900,000 | $1,457,736$ | 840,126 | $1,279,721$ | $2,912,528$ |
| Marion O. Sandler | 900,000 | $1,455,463$ | 840,126 | $1,279,721$ | $2,912,528$ |
| Ernest S. Rady | 362,115 | $2,240,958$ | 295,607 | 207,962 | 923,880 |
| Michael R. Melvin | 186,865 | 278,641 | 3,062 | 4,916 | 10,484 |
| Joseph R. Ficalora | 975,000 | $2,919,338$ | 205,072 | 355,086 | 737,040 |
| Jerry A. Grundhofer | $1,100,042$ | $22,954,061$ | $5,784,500$ | $4,166,800$ | $12,630,500$ |
| Salomon Levis | $2,400,000$ | $11,109,560$ | 209,052 | 489,625 | 716,282 |

Table 3.Inputs of sixteen financial institutes in terms of symmetric triangle fuzzy numbers.

| $\mathrm{DMU}_{\mathrm{s}}$ | Base Salary | Option Adjusted Compensation | Non-Interest Expense |
| :--- | :--- | :--- | :--- |
| 1 BebetteE. Heimbucl | $(475260,11580)$ | $(1043920,100111)$ | $(60436.5,5627.5)$ |
| 2 Daniel H. Cuddy | $(80142.5,1057.5)$ | $(88767.5,682.5)$ | $(72481,2373)$ |
| 3 David A. Daberko | $(1000000,0)$ | $(9862787.5,687926)$ | $(4309596,261562)$ |
| 4 Dunson K. Cheng | $(737500,37500)$ | $(4676227,3046243)$ | $(72900,17760)$ |
| 5 Ernest S. Rady | $(355222.5,6892.5)$ | $(1553032,687926)$ | $(289044.5,6562.5)$ |
| 6 Herbert M. Sandler | $(900000,0)$ | $(2132439.5,674703.5)$ | $(780320.5,59805.5)$ |
| 7 Jerry A. Grundhofer | $(1050040,50002)$ | $(19181192.5,3772868.5)$ | $(5667600,116900)$ |
| 8 John A. Allison IV | $(893593,6407)$ | $(4982123,461585)$ | $(2912116.5,21771.5)$ |
| 9 John Adam Kanas | $(2045711.5,312211.5)$ | $(11438353.5,1137462.5)$ | $(439139.5,116662.5)$ |
| 10 Joseph R. Ficalora | $(912500,62500)$ | $(2979302,59964)$ | $(180464.5,24607.5)$ |
| 11 Marion O.Sandler | $(900000,0)$ | $(2130326.5,674863.5)$ | $(780320.5,59805.5)$ |
| 12 Marin R. Melvin | $(184927,1938)$ | $(269656.5,8948.5)$ | $(2979,83)$ |
| 13 Richard M. Kovacevi | $(995000,0)$ | $(33831450.5,1169921.5)$ | $(17343000,207000)$ |
| 14 Robrt G. Wilmers | $(512788,32020)$ | $(1002206,57961)$ | $(1451905.5,64112.5)$ |
| 15 Salomon Levis | $(2100000,300000)$ | $(7354780,3754780)$ | $(197427,11625)$ |
| 16 Thomas A. Reni | $(1000000,0)$ | $(15755868.5,3062610.5)$ | $(3808000,284000)$ |

Table 4.Outputs of sixteen financial institutes in terms of symmetric triangle fuzzy numbers

| DMU $_{s}$ | Net Income | Revenue |
| :---: | :---: | :---: |
| 1 | $(611421,545579)$ | $(2893760,2711240)$ |
| 2 | $(46347,9171)$ | $(142201,7911)$ |
| 3 | $(1676938,1102996)$ | $(5701110,3271260)$ |
| 4 | $(1101938.5,1015126)$ | $(4097544.5,3866462.5)$ |
| 5 | $(302163.5,94201.5)$ | $(947602.5,23722,5)$ |
| 6 | $(3740760.5,2461139.5)$ | $(15646764,12734236)$ |
| 7 | $(2615851.5,1550948.5)$ | $(8769922,3860578)$ |
| 8 | $(799726,758649)$ | $(2801501,2665993)$ |
| 9 | $(308735.5,244260.5)$ | $(793612,630112)$ |
| 10 | $(730592.5,375506.5)$ | $(1629377,892337)$ |
| 11 | $(1192910,86811)$ | $(2717121,195407)$ |
| 12 | $(64260.5,59344.5)$ | $(417458,406974)$ |
| 13 | $(3509313.5,3504686.5)$ | $(15032542,15022458)$ |
| 14 | $(522946,199575)$ | $(1673251,1004290)$ |
| 15 | $(405462,84163)$ | $(654767,61515)$ |
| 16 | $(2586300,1146300)$ | $(9398650,3103650)$ |

Table 5.The results of the efficiency assessment DMUs at different levels from 0 to 1 using model 4

|  | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $\mathrm{~h}=0$ | 1 | 1 | 0.663458 | 1 | 0.966844 | 1 | 1 | 0.315034 | 0.126230 | 1 | 0.873538 | 1 | 1 | 0.674814 | 0.887724 | 1 |
| $\mathrm{~h}=0.25$ | 1 | 1 | 0.503655 | 1 | 0.569529 | 1 | 0.840939 | 0.308785 | 0.124188 | 0.660843 | 0.625269 | 1 | 1 | 0.523926 | 0.490153 | 1 |
| $\mathrm{~h}=0.5$ | 1 | 1 | 0.443255 | 1 | 0.451468 | 1 | 0.664388 | 0.300625 | 0.122203 | 0.660843 | 0.499860 | 1 | 1 | 0.443114 | 0.283978 | 0.771579 |
| $\mathrm{~h}=0.75$ | 1 | 1 | 0.442692 | 1 | 0.423166 | 1 | 0.637227 | 0.290351 | 0.119964 | 0.555094 | 0.424059 | 1 | 1 | 0.390391 | 0.207911 | 0.680348 |
| $\mathrm{~h}=1$ | 1 | 1 | 0.441990 | 1 | 0.403900 | 1 | 0.619354 | 0.276778 | 0.117275 | 0.504653 | 0.373197 | 1 | 0.871880 | 0.362539 | 0.171411 | 0.643789 |

This study suggests that DMUs No 1, 2, 4, 6 and 12 are efficient in all levels. DMUs No 3, 5, 8, 9, 11, 14,15 are inefficient in all levels. DMU No 7 in $h=0$ is efficient. However it is not efficient in other levels. There is Similarity in this regard DMUs No 7 and 10. Bank No 13 is efficient in all levels except $h=1$. DMU No 16 is efficient in $h=0$ and $\mathrm{h}=0.25$ but it is inefficient at other levels. So, according to definition 6

$$
\begin{gathered}
\overline{E f}=\{(1,1),(2,1),(4,1),(6,1),(7, \circ),(10, \circ), \\
\\
(12,1),(13,0 / 75),(16,0 / 25)\}
\end{gathered}
$$

It can be inferred from table 5 that the least amount of efficiency occurs in $h=1$. Efficiency assessed at this level equals traditional crisp model for assess efficiency. The most amount of efficiency occurs in $h=0$ and efficiency amount of all DMUs at other levels is located between 2 externals.
This study suggests that using presented fuzzy method, and by obtaining efficiency in different levels one can determine appropriate levels and sensitive DMUs. For example considering DMU 16 one can notice that $h=0$ and $h=0.25$ are appropriate levels for this DMU, because the efficiency degree at this levels is 1 .
But at other levels is inefficient. At some DMUs such as DMU No 13 one can observe that how the target unit at $h=1$ i.e. in assessing efficiency using traditional crisp model, is inefficient while at the other levels is efficient.
This issue accentuates the efficiency assessment using a fuzzy method. It should be noted that efficiency assessment affects decision making of principals.
Consequently, applying an accurate efficiency assessment is of vital. To this goal the method presented in this essay, which is a fuzzy data envelopment analysis (FDEA) model, can be an appropriate option.

## 6. Comparison and conclusions

In this article in order to assess the efficiency of systems with imprecise data (fuzzy), a fuzzy
mathematical programming approach based on the comparison of $\alpha$-cut sets, using data envelopment analysis (DEA) models, is expressed.
Using this method the efficiency of a banking system in the US, including sixteen banks and financial institutes, over a period of two years i.e. 2003-2004 is assessed. Each DMU's data during this two year period is in symmetric triangle fuzzy numbers and according to this ranking, which is based on comparison of $\alpha$-cut sets, assessment of efficiency of DMUs in different levels is done. This study suggests that DMUs No 1, 2, 4, 6 and 12 are efficient in all levels. DMUs No 3, 5, 8, 9, 11, 14, 15 are inefficient in all levels.
While other DMUs are efficient at some levels, they are inefficient at other levels.
This assess shows that the least amount of efficiency occurs in $\mathrm{h}=1$. Efficiency assessed at this level equals traditional crisp model for assess efficiency.
This issue determines the significant of applying a fuzzy method in assessing efficiency.

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