

**Information and communication technologies (ICT) and agricultural extension**Sharareh Khodamoradi<sup>1</sup> and Mohammad Abedi<sup>2</sup><sup>1</sup> Department of Agricultural Extension Education, Science and Research Branch, Islamic Azad University, Tehran, Iran<sup>2</sup> Department of Agricultural Management, Islamic Azad University, Qaemshahr Branch, Iran

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**Abstract:** Policy makers and service providers have increasingly come to view information and communication technologies (ICT), and particularly the Internet, as an important tool in providing disadvantaged groups and areas with access to information, services and markets that would otherwise be inaccessible. The concept of development of the rural, today, is not just project initiatives and governance; it is much more beyond that. This paper uncovers a whole plethora of ICT emergence as a technology of the new millennium. Against the backdrop of the ongoing ICT boom, this paper makes an attempt towards studying its applications and usage planning process and policy making for the rural communities focusing on how it helps in aligning the key factors and reduce the problems of alienation, fragmentation and dislocation of knowledge.

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**Introduction:**

Globalization and technological changes, the processes in the past fifteen years have been quickly lead to a new global economy have been driven with the reinforced technology and fuel (energy) that by providing information and knowledge.

The global economy requires the kind of necessity and purpose of educational institutions. Since the current trend towards reducing incomplete information and access to accurate information is growing, other schools can not control time to transfer a set of prescribed information from teacher to student during a fixed time point are, but schools must to promote Culture of "Teaching for Learning For example, acquisition of knowledge and continuous learning skills which make possible during the individual's life. According to Alvin Toffler, illiterate in 21st century, who was not read and write but those who do not know which fail to learn or remember are illiterate. (Jauhari, 2004).

In the rural context, development involves use of physical, financial and human resources for economic growth and social development of the rural economies (Burkey, 2000). The term rural development also represents improvement in quality of life of rural people in villages. As per Chambers (1983) "Rural Development is a strategy to enable a specific group of people, poor rural women and men, to gain for themselves and their children more of what they want and need." Singh (1999) defines Rural Development as "A process leading to sustainable improvement in the quality of life of rural people, especially the poor". The fact of the matter is

that three quarters of the world's poor, about 900 million people are in rural areas, and the Millennium poverty target set by Millennium Development Goals (MDG), cannot be met unless the world addresses rural poverty. "Sustainable Rural Development can make a powerful contribution to four critical goals of: Poverty Reduction, Wider shared growth, Household, national, and global food security and Sustainable natural resource management" (World Bank, 1997). Hence worldwide there is a growing emphasis on development of rural economy of the countries. Any improvement, in the social or economic status of rural areas would not just directly benefit rural poor but would also bring down the migration-pressures on cities and contribute by positive ripple effect in global stride towards development.

Institutions and experts accept Governance as a reflexive process, wherein policies, institutions, outcomes and analysis interact, to maximize the process of participatory development (UNDP, 1997; Ludden, 2005; Mehta, 2006).

Information and communication technologies (ICT), including radio and television and the newer digital technologies like computers and the Internet as potentially are introduced powerful tools and activators of educational reform and changes. different ICT, when properly applied can be developed to help access to education and the relationship between training and workshops to strengthen the increasingly digital, the quality of education also helped to create teaching and learning in an active process connected to real life high take. However, the experience of being raised by ICT in

the classroom and other educational sites around the world during the last few decades proves that is not automatic fully realize the potential benefits of ICT training. (Gupta and et al, 2004)

With the help of state and local funding, information technology has been purchased for schools ever since the 1980s. The state has also found many ways to support teacher training in the use of IT, and it has also allocated funds for the production of IT programs. Instruction in the use of IT has also played an important role in teacher training organized by local school authorities (Becker, 2000).

It is against this background that the need arose to find out how far we have progressed in the application of ICT in education and what impacts these significant economic investments have had. It is also time to start a value-oriented discussion of how strongly the future of the Iran society—and with it, of education and training— will be linked to the vision of an information society brimming over with technology (Mohseni, 2003).

The importance of communication in the development process has been acknowledged for many years by the development community. FAO has spent at least thirty years pioneering and promoting - both in thinking and practice - the centrality of communication in development. The most essential ingredient of good communication - putting people at the centre of the communication process - has similarly been understood and documented for many years.

agriculture extension and farmer-outreach programs face three major challenges - cost-effective outreach, solutions tailored to needs of individual farmers and an image that is farmer-friendly. The internet and mobile networks have the potential to provide agro-information services that are (i) affordable, (ii) relevant (timely and customized), (iii) searchable and (iv) up to date. Large sections of the farming community, particularly the rural folk, do not have access to the huge knowledge base acquired by agricultural universities, extension-centers and businesses. While telecenters are beginning to dot the rural landscape [1], one of the big barriers remains the lack of agro-content that (i) is in the language of the farmers (ii) is relevant to their needs and (iii) is delivered in a form that is of immediate use to them.

Information Technology, more precisely the Information and Communication Technology (ICT), has emerged world over as a technology of the new millennium. By augmenting the process of information exchange and reducing the transaction costs, this ubiquitous technology is instrumental in increasing productivity, efficiency, competitiveness and growth in all spheres of human activity. The potential benefits of, however, can be harnessed only

if the technology diffuses across the different sectors of the society. Unfortunately, we are living in a world of 'digital divide' wherein half of the world population have never made a telephone call. The digital divide is not only an international problem, but for most developing nations including is also a national phenomenon. Nonetheless, it has been argued that in an era of globalization, the ability to harness this technology for the 'rural' improves the capability of the developing country.

Information technology (IT) has connected the world globally and is now changing our lifestyle and social consciousness dynamically. Of late, it has emerged as a best tool for information sharing and mutual communication. None of the walks of life have been left untouched by the IT sector be it grain threshing or global business. Agriculture has also been greatly influenced by IT in the present era though the share of IT in agriculture is only 1.3%.

#### **Problems faced is that:**

- The population of the earth is burgeoning every minute and there is sufficient evidence of impending food crisis, especially in the developing countries even after attaining self-sufficiency.
- Even the major powers in the world are finding it difficult to balance the agricultural productivity with the environmental requirement and meet the expectation of the millions round the world.
- The politics and economics in any country and the world trade mechanism are now dependent on the balance of supply and demand of the food.
- Inefficient recording and storage of data in spite of huge data collection.
- Lack of timely forecasting of weather and agriculture productivity.

In the current scenario, the role of IT assumes great importance and only with proper integration of IT with agriculture, the problem of food crisis can be solved and the world can move towards a sustainable production.

Integration of IT with agriculture must be done with following main objectives in mind:

- Develop multi-level decision support models for synergising the natural resource system with economic and social imperatives.
- To develop indicators of sustainability for agricultural production system.
- Based on the above scientific assessment, suggest alternatives to conserve and improve the health of natural resource system.

Two fundamental steps exist in establishing an innovation as a valuable, readily used tool: diffusion and adoption. Both diffusion and adoption must occur in order for an innovation to successfully reach its target user and be implemented (Mahajan, et al.). First, diffusion, the process by which an innovation "is communicated through certain channels over time among the members of a social system" (Rogers), must occur. In this study, the StratSoy project was a major factor in IT diffusion process in state soybean organizations. Other factors that influenced diffusion included the media, word-of-mouth, and experiences of friends, associates and family members.

In addition to individuals having access to a new technology, adoption must also occur, which means individuals accept the innovation as valuable and use it. Numerous factors could influence IT adoption and use in agricultural organizations and can be grouped into five categories: access to IT, demographic, IT training/education, trust, and time. It is possible for adoption factors to fit into more than one category.

In the case of IT, access to the technology means an individual must have access to a computer equipped with IT such as e-mail and access to the WWW. The category "access to IT" would not only include the use of a computer with IT ability, but would also include the ability to upgrade computer hardware and software to facilitate IT use. The price of needed computer equipment and the expense of Internet use are also related to access to IT. It is predicted that the higher the level of access to IT, the higher the level of IT use by an individual.

The demographic category includes adoption factors such as age, education level, gender, and income level. It is hypothesized that factors in the demographic category will not significantly influence IT adoption and use. Although previous literature suggests that IT use will be higher for younger, more educated individuals (Batte, et al.), 1997 survey results suggest that demographic factors have little influence on IT adoption and use. This may reflect that demographic factors may influence the decision to adopt a new technology, but once that decision to adopt is made, demographic factors may have little influence on use.

Another category of IT adoption factors is IT training/knowledge. This IT adoption factor can be measured with variables such as type of IT training, days of IT training, and the level of knowledge on IT use. It is hypothesized that as the quality and level of IT training increases, the use of IT will also likely increase.

An important factor influencing the adoption of any new technology is an individual's perception of that technology. It is hypothesized by this research

that one of the key perception aspects influencing the adoption of IT is level of trust that potential adopter has in IT system and in those who use IT. Trust can be defined as "an individual's optimistic expectation about the outcome of an event" (Hosmer 1995). There are different aspects of trust related to IT.

An individual must first trust that information technologies will work and that IT will be beneficial in accomplishing his/her goals and in completing his/her tasks. An individual must also trust that the information they obtain via IT is accurate and the information they send via IT will not be tampered with and privacy levels will be maintained.

Trust proves to be a difficult variable to measure. Factors included in the trust category include an individual's perception of the ease of use of IT as well as the benefit of IT. In this study, trust is measured by variables such as helpfulness of IT for work-related communication, problem solving ability, and banking and shopping via the Internet. Some individuals, either due to their background or current environment, have a fear of IT and feel that it is difficult to use. It is hypothesized that an individual will use IT more if they have a positive perception or high trust level in IT.

The final IT adoption category proposed by this research is the passage of time. It is hypothesized that individuals will increase their use of IT over time, as access to IT becomes more commonplace. In this study, the same group of people were surveyed twice to evaluate their changes in IT use over time. Time was measured by establishing a dummy variable where each survey response from the 1997 survey was assigned a value of zero and each survey response from 1998 was assigned a value of one. Time-interaction variables were also created for each variable by multiplying the original variable by the time variable. For example, the "days of training" variable (tdays) was multiplied by the time variable and became the "timeinfluenced days of training" variable (tdayst).

### Information Technology and its Components

Induction of IT as a strategic tool for agricultural development and welfare of rural requires that the necessary IT infrastructure is in place. The rapid changes and downward trend in prices in various components of IT makes it feasible to target at a large scale IT penetration into rural. Some of the broad factors to be noted with respect to various components of IT are listed below:

#### 1. Input devices:

Radical improvements are witnessed with respect to the means of communication by human beings with computers such as key boards, mouse

devices, scanners. The advent of touch screen monitors that allow users to give input to computers by touching on the appropriate location of the monitor has made it possible to develop user-friendly interface for farmers which is easy, intuitive, circumvents language barrier and at the same time provides a relaxed environment to users. The present day digital cameras make it possible to capture and store good quality graphics and large video clips. The small size and low weight of these digital cameras, which are increasingly becoming affordable, open up possibilities of providing the computer based demonstration clips to educate farmers.

## **2. Output devices :**

Monitor screens, printers & plotters, data projectors support high resolution and good quality output. The quality of these output devices have the potential of generating renewed interest in farmers in using IT based services. The light weight portable data projectors can be easily carried by agricultural extension personnel for serving larger audience. Similarly, speakers can also be attached to computers to incorporate voice based trainings for farmers.

## **3. Processors:**

The processing speeds of computers have gone up. At present, Intel P-IV based processors @ 1.5 Ghz are available in the PC range which makes it possible to undertake substantial processing of data at the client side.

## **4. Storage Devices :**

40GB and even higher hard disk drives have become common in PC range of computers. This makes it possible to store substantial information at the local level which facilitates faster access. Similarly, high capacity floppy disk drives, CDs make it possible to transfer large volumes of data to locations which can not be connected to networks immediately. These storage devices are also used for backup of crucial data. As a precaution, many corporates store their backups at locations away from the place of work.

## **5. Software :**

Various operating systems are available which act as interface between the user and the machine. The graphic user interface (GUI) has become an accepted prerequisite for end users. Microsoft's 'Windows' continues to be a favourite. Application softwares which can support complex user requirements are available. Of the shelf solutions for office automation packages, groupware applications, complex database solutions, communication products, solutions based on remote

sensing & geographical information systems are available. In addition, solutions based on some or all of these are also readily available. The present downward trend in the IT industry provides an opportunity get customised application for any specific task developed at an affordable price. Rapid Application Development and Deployment (RADD) is a popular model for quick development and deployment of applications. Development environment itself is simplified with tools that quicken the pace of software specialists. Project management and monitoring software are available that facilitate efficient execution of large and complex applications that are required for rural

## **6. Networking devices :**

The capacity of modems, used to convert the data from digital to analog and vice versa, which are popularly employed to use telephone lines have increased. Internal modems are available integrated into the computer so that they are not exposed to outside environment. The capacities of other networking devices such as routers have also gone up which makes it possible to create large networks with smooth data transmission.

## **7. Transmission Media:**

The media through which the data transfer takes place has also undergone revolutionary change. Telephone lines are still the popular source although the reliability and low bandwidth are still major issues. High capacity cables, optical fibre, radio, wireless local loops, satellite transmission and various solutions based on a combination of these are already being used in many parts of the country.

## **8. Other accessories :**

Uninterrupted Power Supply (UPS) devices are crucial to ensure the longevity of the IT equipment as well as provide backup mechanisms. The potential of solar power packs to provide a feasible solution to shortage of power in the rural areas needs to be exploited.

## **CONCLUSION**

A common strategy in higher education ministries in developing countries is public and private sector partnership in strategy or pursue rapid ICT projects is based. This partnership has different forms such as grant aid private sector interaction with public assistance, donated educational equipment and components by companies to public schools, providing technical assistance for planning, management and consolidation tools and human resources at the local level. But after financial aid, testing programs based on ICT is critical.



Many of the ICT training programs based on the charitable agencies aid have been unable to have high durability. Because the government has failed in its financial assistance in this situation none of the local communities to provide resources do not needed to continue these programs. Two strategies in here "to support government and local communities to move" are important. Since the 21st century, is century of education support about youth in Asia, to find sustainable ways to bridge the digital age in Asian countries is a real priority. And work through partnership that local leaders and guides are experts it can be lasting forever.

Several recommendations that emerged from the discussions emphasized on the need to think of ICT in education beyond computer aided learning and investigate the potential other technologies like community radio and other medium. These mediums could not only be cost effective but also has a greater outreach potential. It was also pointed out that low cost software solutions for e-learning that have scopes for innovation, should be incorporated in large scale projects. With an indication to open source solutions, the sessions recommended that such solutions should become a part of the overall policy for implementing technology supported education interventions. Sustainability and scalability of project are also issues that needed serious considerations. While moving beyond the pilot and experimental phase, projects especially those that needs a considerable financial contribution should have a viable sustainability model for up scaling. It was also recommended that implementers needs to be cautious when selecting areas for implementing ICT in education projects.

Projects should also not lose priority of the education objectives. In some cases ensuring school accountability system and teachers attendance may be more important that investing time and resources in ICT integration in schools. One fact that emerged in the sessions was that ICTs effectively computers, initiated in government department and schools were being used as decision support in education. Essentially, clear criteria, norms and standards needs to be developed for the information that was being used for decision-making.

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